

Take Time To Update Critical Care Information

VICTORIA ELECTRIC COOPERATIVE MAINTAINS A CRITICAL CARE list that identifies members who require life-sustaining electrical equipment. To be eligible for critical care designation, members must work with their physician to complete a form that can be found on our website, victoriaelectric.coop. For those who qualify, keeping this information current and accurate provides VEC with the information needed to contact the designated individual if and when required. Please

note that being on the critical care list does not prevent service from being disconnected if the account becomes delinquent.

Mail to: Victoria Electric Cooperative, Attn: Member Services, P.O. Box 2178, Victoria, TX 77902

Please contact us at (361) 573-2428 if you have questions, or chat live with our member services team Monday–Friday, 7:30 a.m.–5 p.m.

VICTORIA ELECTRIC COOPERATIVE CRITICAL CARE ACCOUNT FORM

Member account number _____ Meter number _____

Name of account holder _____

Name of person needing critical care _____

Relationship to account holder Self Spouse Parent Renter Other, please specify _____

Contact information (please include both day and evening numbers)

Telephone number(s) of account holder _____

Telephone number(s) of critical care provider or live-in caregiver, if different from account holder _____

To be completed by physician—Please type or print legibly

Description of patient's condition _____

Critical medical equipment at the residence requiring electric power for operation _____

Name of physician _____

Name of medical facility at which physician practices _____

Physician's mailing address _____

Physician's phone number _____

NOTE TO PHYSICIAN: With regard to planned power outages, Victoria Electric Cooperative will attempt to contact your patient requiring electrically powered medical equipment in advance so that they can make arrangements for transportation to another location, if necessary. However, because of the wide variety of circumstances under which unplanned power outages occur, VEC cannot guarantee restoration time. If your patient has critically important medical equipment that requires electric power for operation, he or she should have a backup power source available at their residence.

Signature of Licensed Medical Doctor _____ **Date Signed** _____